

Future targets - quartile positions

APPENDIX 2

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Ref	Description	HoS	2005/06		2005/06 Quartile Data				Which Quartile	2006/07	2006/07	2006/07	2007/08	2007/08	2008/09	2008/09	2009/10	2009/10
			Actuals	Quartile	Higher or lower	Top Quartile	Median	Bottom Quartile		Target	Est. Outturn	Est. Outturn Quartile	Target	Quartile for Target	Target	Quartile for Target	Target	Quartile for Target

Planning - Top 45

BV106	The percentage of new homes built on previously developed land	DH	92	1	H	89.36	75.00	57.36	1	67.00	n/a	n/a	67.00	n/a	67.00	n/a	67.00	n/a
BV109a	The percentage of major planning applications determined within 13 weeks	DH	35	4	H	74.75	66.67	58.05	4	55.00	55.00	4	60.00	3	70.00	2	75.00	1
BV109b	The percentage of minor planning applications determined within 8 weeks	DH	57	4	H	80.39	74.01	68.60	4	77.00	80.00	2	65.00	4	80.00	2	85.00	1
BV109c	The percentage of other planning applications determined within 8 weeks	DH	67	4	H	91.61	88.23	83.85	4	89.00	80.00	4	80.00	4	90.00	2	90.00	2
BV200a	Was a Local Development Scheme submitted by 28/03/05 and a 3 year rolling programme maintained	DH	Yes	n/a	n/a	n/a	n/a	n/a	n/a	Yes	Yes	n/a	yes	n/a	yes	n/a	yes	n/a
BV200b	Have the milestones in the LDS been met	DH	No	n/a	n/a	n/a	n/a	n/a	n/a	Yes	Yes	n/a	yes	n/a	yes	n/a	yes	n/a
BV200c	Has an annual monitoring report been published by December 2005	DH	Yes	n/a	n/a	n/a	n/a	n/a	n/a	Yes	Yes	n/a	yes	n/a	yes	n/a	yes	n/a
BV204	The percentage of planning appeal decisions allowed	DH	32	n/a	n/a	24	29	37	n/a	40.00	36.00	n/a	33.00	n/a	32.00	n/a	32.00	n/a
BV205	The percentage score against the quality of planning services checklist	DH	78	4	H	94	94	83	4	100.00	83.00	4	100.00	1	100.00	1	100.00	1
BV64	Number of vacant private sector dwellings returned to occupation	DH			H	38	13	4		4.00	4.00	3	4.00	3	5.00	3	6.00	3
BV183a	average length of stay in temporary accommodation - B&B	DH			L	1	3	5		0.00	0.00	1	0.00	1	0.00	1	0.00	1
BV183b	average length of stay in temporary accommodation - hostel	DH			L	0	7	18		8.00	8.00	3	12.00	3	10.00	3	0.00	1
BV202	Number of people sleeping rough on a single night within the authority	DH			L	0	1	4		9.00	9.00	4	0.00	1	0.00	1	0.00	1
BV203	The percentage change in the average number of families in temporary accommodation	DH			L	-18	1	22		-10.00	-10.00	2	-10.00	2	-10.00	2	-10.00	2
BV213	Housing advice service: Preventing homelessness	DH			H	5	2	1		1.50	1.50	3	1.50	3	1.50	3	1.50	3
BV214	The percentage of homeless households who suffer homelessness within 2 years	DH	2.86	3	L	0	1.82	4.19	3	3.00	4.00	3	1.80	2	1.80	2	1.80	2

Housing Benefit and Council Tax Benefit - Top 45

Ref	Description	HoS	2005/06		2005/06 Quartile Data				Which Quartile	2006/07	2006/07	2006/07	2007/08	2007/08	2008/09	2008/09	2009/10	2009/10
			Actuals	Quartile	Higher or lower	Top Quartile	Median	Bottom Quartile		Target	Est. Outturn	Est. Outturn Quartile	Target	Quartile for Target	Target	Quartile for Target	Target	Quartile for Target
BV76a	Number of claimants visited per 1000 caseload									196		222		n/a		n/a		
BV76b	Number of fraud investigators, per 1,000 caseload	JLP	0.45	n/a	n/a	n/a	n/a	n/a	n/a	0.56	0.42	n/a	0.6	n/a	0.60	n/a	0.60	n/a
BV76c	Number of fraud investigations, per 1,000 caseload	JLP	47.50	n/a	n/a	59.53	41.20	29.00	n/a	50.00	67.87	n/a	55	n/a	55.00	n/a	55.00	n/a
BV76d	Number of prosecutions and sanctions, per 1,000 caseload	JLP	10.00	n/a	n/a	6.25	4.00	2.52	n/a	8.50	6.79	n/a	8.6	n/a	7.00	n/a	7.00	n/a
BV78a	The average number of days taken for processing new claims.	JLP	37.81	4	L	25.50	31.00	37.80	4.00	35.78	34.00	3	28	2	25.00	1	25.00	1
BV78b	The average number of days taken for processing changes in circumstances	JLP	11.88	2	L	8.50	11.90	16.70	2.00	10.80	10.80	2	9	2	8.00	1	8.00	1
BV79a	The percentage of cases for which the amount of benefit due was calculated correctly.	JLP	96	4	H	99.00	98.20	96.80	4	99.00	95.00	4	99.00	1	99.00	1	99.00	1
BV79bi	The percentage of recoverable Housing Benefit (in-year) overpayments that have been recovered.	JLP	68.05	3	H	79.46	70.35	59.37	3.00	55.00	55.00	4	60.00	3	60.00	3	60.00	3
BV79bii	The percentage of recoverable HB (all-years outstanding) overpayments recovered.	JLP	47.39	1	H	41.22	34.11	28.35	1.00	25.00	23.00	4	30.00	3	30.00	3	30.00	3
BV79biii	The percentage of recoverable HB (all-years outstanding) overpayments written-off.	JLP	10.20	n/a	n/a	n/a	n/a	n/a	n/a	6.00	6.00	n/a	5.00	n/a	5.00	n/a	5.00	n/a

Waste and Cleanliness - Top 45

BV82ai	The percentage of household waste that has been recycled	MB	19.95	2	H	21.72	18.50	14.79	2.00	21.50	21.30	2	21.50	2	21.55	2	22.00	1
BV82aii	The tonnage of household waste that has been recycled	MB	8,362	2	H	9,083	6,840	5,280	2	9,011	8,200	2	8,200	2	8,210	2	8,400	2
BV82bi	The percentage of household waste that has been composted	MB	20.62	1	H	14.67	8.29	2.68	1.00	21.50	19.69	1	19.60	1	19.60	1	19.60	1
BV82bii	The tonnage of household waste that has been composted	MB	8641	1	H	6049	3158	934	1	9,011	7622	1	7,500	1	7,500	1	7,500	1
BV84a	The number of kilograms of household waste collected per head of population	MB	469	4	L	381	410	443	4	445.00	427	3	420.00	3	418.00	3	415.00	3
BV84b	The percentage change in the amount of household waste collected	MB	14.16	4	L	-3.22	-0.44	2.51	4.00	9.61	-4.52	1	-1.18	2	-1.65	2	-2.35	2

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			Actuals	Quartile	Higher or lower	Top Quartile	Median	Bottom Quartile		Target	Est. Outturn	Est. Outturn Quartile	Target	Quartile for Target	Target	Quartile for Target	Target	Quartile for Target
BV86	The cost of household waste collection	MB	71.19	4	L	40.28	46.25	52.61	4.00	70.00	70.00	4	N/A	4	N/A	4	N/A	4
BV91a	Percentage of households covered by kerbside collection of recyclables (one recyclable)	MB	91.90	4	H	100.00	99.40	94.00	4.00	94.00	94.00	3	95.00	3	95.00	3	97.00	3
BV91b	Percentage of households covered by kerbside collection of recyclables (two recyclable)	MB	91.90	4	H	100.00	98.80	92.30	4.00	94.00	94.00	3	95.00	3	95.00	3	97.00	3
BV199a	The proportion of land & highways assessed as having unacceptable levels of litter and detritus	MB	26	4	L	8.00	12.00	19.00	4	20.00	17.00	3	17.00	3	15.00	3	12.00	2
BV199b	The proportion of land & highways assessed as having unacceptable levels of graffiti visible	MB	6.00	4	L	0.00	1.00	4.00	4	5.00	4.00	3	4.00	3	3.00	3	1.00	2
BV199c	The proportion of land & highways assessed as having unacceptable levels of fly-posting visible	MB	1.00	3	L	0.00	0.00	1.00	3	1.00	1.00	3	1	3	1	3	1	3
BV199d	The year-on-year reduction in number of incidents and increase in number of enforcement actions in relation to fly-tipping	MB	4.00	1	L	n/a	n/a	n/a	1	3	3	n/a	2		2		2	

Environment and Environmental Health - Top 45

BV166a	The percentage score against the Environmental Health best practice checklist	DH	70.00	4	H	98.70	90.00	80.00	4.00	70.00	70.00	4	80.00	3	90.00	2	90.00	2
BV216a	The number of sites of potential concern with respect to land contamination	DH	1,812	4	L	1,198	697	323	4	1,815	1,815	4	1,815	4	1,815	4	1,815	4
BV216b	The percentage of identified sites for which sufficient details are available for decisions	DH	0.61	4	H	8.00	3.00	1.00	4	2.00	1.80	3	3.00	2	5.00	2	6.00	2
BV217	The percentage of pollution control improvements to existing installations completed on time.	DH	100.00	2	H	100.00	94.00	85.00	2	90.00	90.00	3	90.00	3	95.00	2	95.00	2
BV218a	The percentage of new reports of abandoned vehicles investigated within 24 hours of notification	MB	93.00	2	H	96.12	87.00	71.58	2	95.00	96.00	2	95.00	2	95.00	2	95.00	2
BV218b	The percentage of abandoned vehicles removed within 24 hours of legal entitlement	MB	100.00	1	H	93.95	77.50	56.53	1	0.95	95.00	1	95.00	1	95.00	1	95.00	1
BV219a	The total number of conservation areas	DH	10	n/a	n/a	n/a	n/a	n/a	n/a	10	10	n/a	10	n/a	10	n/a	10	n/a

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BV219b	The percentage of conservation areas with an up-to-date character appraisal	DH	10	2	H	26	8	0	2	30.00	20.00	2	30.00	1	40.00	1	50.00	1
BV219c	The percentage of conservation areas with published management proposals	DH	0	4	H	6	0	0	4	10.00	10.00	1	10.00	1	20.00	1	30.00	1
BV226a	The total amount spent on advice and guidance provided by external organisations	RH	333,715	n/a	n/a	n/a	n/a	n/a	n/a	338,225	338000	n/a	348,033	n/a	n/a	n/a	n/a	n/a
BV226b	The percentage of the money spent, given to organisation holding the CLS Quality Mark	RH	34.00	n/a	n/a	n/a	n/a	n/a	n/a	34.00	34	n/a	34.00	n/a	34.00	n/a	34.00	n/a
BV226c	The total amount spent on advice and guidance on housing, welfare benefits and consumer matters provided by the Council	JLP	32,521	n/a	n/a	n/a	n/a	n/a	n/a	32,521	32,521	n/a		N/A	N/A	n/a	N/A	n/a

Culture and Related Services - Top 45

BV170a	The number of visits/usage of museums & galleries per 1,000 population	RH	21.24	4	H	861.00	312.00	77.00	4.00	25	26	4	N/A	4	N/A	n/a	N/A	n/a
BV170b	The number of visits in person to museums & galleries per 1,000 population	RH	12.93	4	H	460.00	178.00	53.00	4.00	16	23	4	N/A	4	N/A	n/a	N/A	n/a
BV170c	The number of pupils visiting museums & galleries in organised school groups	RH	474.00	3	H	3302.00	1279.00	260.00	3.00	600	500	3	N/A	4	N/A	n/a	N/A	n/a

Community Safety and Well-being - Top 45

BV126	The number of domestic burglaries per 1,000 households	RH	8.86	3	L	5.70	7.40	9.60	3.00	12.45	12.45	4	N/A	4	N/A	4	N/A	4
BV127a	The number of violent crimes per 1,000 population	RH	14.25	2	L	11.10	14.50	18.60	2.00	13.11	13.11	2	N/A	2	N/A	2	N/A	2
BV127b	The number of robberies per 1,000 population	RH	0.44	3	L	0.20	0.30	0.70	3.00	0.63	0.63	3	N/A	3	N/A	3	N/A	3
BV128	The number of vehicle crimes per 1,000 population	RH	9.71	3	L	6.40	8.30	10.50	3.00	10.17	11.18	4	N/A	4	N/A	3	N/A	3

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BV174	The number of racial incidents reported to the Council per 100,000 population	CF	0	n/a	n/a	n/a	n/a	n/a	n/a	0	0	n/a	n/a	n/a	n/a	n/a	n/a	
BV175	The percentage of those racial incidents that have resulted in further action	CF	n/a	1	H	100	100	100	1	100.00	100.00	1	100.00	1	100.00	1	100.00	
BV225	The percentage score against a checklist for actions against domestic violence	RH	68.00	n/a	n/a	n/a	n/a	n/a	n/a	78.00	78.00	n/a	n/a	n/a	n/a	n/a	n/a	

BVPis - Corporate Health

BV2a	The level (if any) of the Equality Standard for Local Government to which the Authority conforms.	CF	1	n/a	n/a	n/a	n/a	n/a	n/a	2	2	n/a	3	n/a	3	n/a	3	n/a
BV2b	The duty to promote race equality, as a % of a scorecard.	CF	71	2	H	73	58	42	2	80	80	1	80	1	80	1	80	1
BV8	Percentage of invoices paid on time	JLP	0.93	4	H	97.30	95.00	92.20	4	100.00	96.00	2	97.00	2	98.00	1	98.00	1
BV9	Percentage of Council Tax collected	JLP	98.30	2	H	98.53	98.11	97.40	2	98.80	98.70	1	98.80	1	98.50	2	98.50	2
BV10	Percentage of Non-Domestic Rates collected.	JLP	98.70	3	H	99.30	99.00	98.40	3	98.80	98.70	3	98.80	3	98.50	3	98.50	3
BV11a	The percentage of top 5% of earners: who are women	JP	16.88	4	H	31.25	25.00	18.79	4	24.00	22.70	3	25.00	2	25.00	2	27.00	2
BV11b	The percentage of top 5% of earners: from minority ethnic communities	JP	0.00	4	H	3.37	0.00	0.00	4	1.50	0.00	2	2.00	2	2.20	2	2.30	2
BV11c	The percentage of top 5% of earners: with a disability	JP	0.00	4	H	5.91	2.09	0.00	4	2.00	4.76	2	2.00	3	2.20	2	2.30	2
BV12	The average number of working days lost due to sickness.	JP	10.27	3	L	8.29	9.54	10.92	3.00	9.50	10.65	3	9.00	2	8.75	2	8.50	2
BV14	The percentage of employees retiring early (excluding ill-health)	JP	1.50	4	L	0.00	0.40	0.83	4.00	1.00	0.29	2	0.80	3	0.50	3	0.50	3
BV15	The percentage of employees retiring on grounds of ill-health	JP	0.60	4	L	0.00	0.25	0.42	4.00	0.30	0.00	1	0.20	2	0.20	2	0.20	2
BV16a	The percentage of employees with a disability	JP	0.00	4	H	4.37	3.11	2.13	4.00	1.20	2.00	4	1.80	4	2.50	3	2.50	3

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BV17a	The percentage of employees from minority ethnic communities	JP	0.70	4	H	2.70	1.40	0.80	4.00	1.00	0.98	3	2.00	2	2.50	2	2.50	2
BV156	The percentage of Authority buildings' public areas that are suitable and accessible to the disabled.	CF	75.00	2	H	87.50	72.87	53.81	2	85.00	75.00	2	85.00	2	85.00	2	85.00	2